

STERKA M1 Disclaimer Terms

Sterka Concepts is committed to 100% Customer Satisfaction. When purchasing from Sterka Concepts, the Customer agrees to the terms in this disclaimer waiver. In the event that the Customer purchases an electric bike with lithium battery and wants to return the product, the Customer has 7 days from receiving the shipment to contact Sterka Concepts. The Customer is responsible for any return shipping costs. All returned items must be in good working condition with no damages. All returned batteries are required to follow proper shipping procedures. Never can a damaged battery be shipped back. Even if the Customer insures your shipment, a Shipping Agency may refuse to pay for any damages if the shipment was not properly packaged according to their standard. The Customer is responsible complying with all laws, rules and shipping regulations batteries. Sterka Concepts does not warranty damaged batteries or electric bikes due to abuse, accident or weather damage and reserve the right to make such determination. Sterka Concepts carefully inspects any returned items.

Any regular bike maintenance can be done at Sterka M1. Sterka Concepts does not cover theft or vandalism. Safety is a primary focus of Sterka Concepts. The Customer agrees to read the safety instructions included in their manuals and understand the safety risks associated with electric bikes and lithium battery packs. The Customer accepts all responsibility and risk of this electric bike or battery pack and understands it's a machine that needs maintenance and care. Our electric bikes are sold in "Do It yourself assembly Kits". The Customer must inspect all the components upon delivery and read the instructions carefully before start to process of assembling. **RIDING AN IMPROPERLY BUILT OR ADJUSTED E-BIKE CAN CAUSE ACCIDENTS THAT MAY CAUSE INJURY OR DEATH.** The Customer accepts the risks and responsibility associated with owning and riding their electric bike. Sterka Concepts advise the Customer to wear a helmet at all times, use lights for night time riding, and to follow all traffic laws. The Customer agrees to treat their electric bike with respect and care. This is a legal binding contract which supersedes any other agreements or representations by or between the parties and is a release of liability. The Customer is responsible for following any and all electric bike laws in their area. The Customer agrees that Sterka Concepts, is not responsible for injuries due to negligence or hereby any other reason why the person riding the electric bike was injured. By reading this waiver the Customer understands this waiver is a legal document that puts the risk and legal liability solely on the Customer and any future riders. Sterka Concepts cannot oversee and supervise safety and proper usage of this electric bike and therefore cannot be held responsible for any actions of the Customer and future riders. Battery packs and electric bikes including all parts are not warranted in the event of a crash. The Customer agrees to waive their right to file suit against Sterka Concepts for any reason including the event of an injury or damage of any kind to the Customer or future riders. The Customer acknowledges filing suit will result in a counter suit from Sterka Concepts. The Customer agrees anyone with serious medical conditions should not ride the electric bike. The Customer agrees to not ride in significant rain or snow or other hazardous weather. The Customer agrees not to ride off road in unauthorized areas, or perform any stunts. Do not use any solvents on the bike frame.

The Customer understands that any riders must be at least 18 years of age to ride per state of Federal law. The Customer agrees not to tamper with any electrical components of the bike; doing so will void the warranty. For safety reasons do not allow anyone over 250 pounds to ride M1. Failure to do so could result in the collapse of the frame or burnt out motor.

The Customer agrees not to change the voltage level or tamper with the battery. Doing so can result in a short circuit or fire. The Customer agrees that Sterka Concepts is not liable in the event of any kind of battery failure while riding. The battery and charger were tested before being sold to the Customer and are in good working order. The battery can get a max distance on a battery charge if the throttle is used sparingly and the rider pedals along with the motor. The Customer has looked at the battery distance chart included in the instructions and understands the distance and speed capabilities of the bike. The specs indicated in the instructions are stated based on a true test and may vary depending on individual physical characteristics. The Customer understands the bike will need adjustments to their suitability. Many different factors such as road surface, wind, tires, and weight of the rider help determine the battery range. This electric bike will be assembled by the Customer. Each electric bike is inspected and test ridden by Customers to ensure safety. If the Customer does not feel competent enough in assembling M1 himself/herself, he/she should take M1 to a professional bike dealer for help.

Sterka Concepts uses PayPal for secure online money transactions. Sterka Concepts does not have, or hold, any financial information of our customers.

The Customer agrees not to copy or modify our electric bike design for any reason, or give the design to a third party to copy. This will result in a lawsuit from us.

By state and federal law electric bikes have the same legal rights as regular bikes only if the electric bike is fewer than 750 watts. The Customer agrees to obey the federal electric bike speed limit of 20 mph and all traffic laws. The Customer agrees to comply with all electric bike laws while riding. The Customer agrees Sterka Concepts is not liable in the event the Customer and or any future riders break the law. It is recommended to carry the state and federal electric bike laws with you. This will clear up any confusion with the authorities if the Customer is stopped. The Customer has read this waiver and fully understands and agrees with all the provisions in this waiver and instructions included with this electric bike before purchasing. The Customer agrees to ride safely and take good care of their battery pack.

When your shipment arrives, please check your product carefully for any visible damage before signing the delivery. Any visible damage should be reported right away.

Email us if you have any questions

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